

Together, we can do great things.



Reaching out and providing spiritual and physical support is your mission. To maximize the outreach experience and provide the security needed in adverse surroundings, International Medical Group offers several international medical plans tailored to meet the needs of organizations, churches and social good programs sending volunteers, workers, and missionaries abroad.

IMG wants to encourage your mission's success by providing comprehensive benefits, such as 24/7 assistance, emergency evacuations, repatriation, and trip cancellation protection.

You have enough to worry about when you're traveling. Don't let your medical coverage be an uncertainty.

Learn more about IMG's plans for small or large mission groups (both short or long term) by clicking the link below.

Individual per trip Travel Medical coverage

- Travel medical insurance for missionaries and mission groups
- Medical coverage for unexpected illnesses & accidents up to policy maximum
- COVID-19 covered the same as any other illness
- Maximum limits from \$2,000,000 to \$8,000,000
- Can be purchased for a minimum of 5 days in any daily increment up to 12 months and renewable up to 36 months
- Emergency medical expenses, evacuation and repatriation coverage
- Access to Travel Intelligence App for location-specific alerts & specific in country information

Review coverage and Quote/buy online :

[International Health & Travel Medical Insurance Plans - IMG \(imglobal.com\)](http://imglobal.com)

If you have a group of membership traveling the IMG group plan will include a 5% discount on rates

Review coverage and Quote Group plan/buy online :

[Patriot Platinum Group Travel Medical InsuranceSM - Quote \(imglobal.com\)](http://imglobal.com)



According to a Globus Religious Travel Study, over 16 million people plan on taking a religious-affiliated trip at some point in their life. Nearly half of them will book that trip through their church or Parish, which makes up the most common type of trip that will need travel medical insurance.

IMG offers 24/7 assistance with any short-term trip with a faith based individual or group in effort to spread awareness or possibly a Disaster Relief Mission along with Social Good or Volunteer work your Church or Parish are planning.

Trip protection insurance is a great way to protect your financial investment for your trip. These benefits can provide coverage for prepaid, non-refundable trip costs (hotel, airfare and tour deposits) and some plans also offer additional limited medical benefits.

- Trip cancellation, Trip interruption and Trip delay
- Baggage and person effects
- Emergency medical evacuation,
- Accident and sickness medical expenses

Our recommended plans include iTravelInsures SE or LX.

Click the below link view coverage and quote/buy:

<https://www.itravelinsured.com/travel-insurance-quote/consumer?AgentNo=543806>



The Q & A can be linked or added to your insurance page:

Q&A- Regarding IMG and your plan:

How much does Mission Travel Medical Insurance cost?

These plans average around \$2.46 per day depending on ages and based on trip length and benefit levels.

What types of trips qualify for travel medical coverage?

Our plans provide coverage for any US resident travel outside the US and US territories and also we have plans to provide coverage for Non US residents with travel to the US.

Can I purchase visitors insurance for my relatives ?

Yes, the insured does not have to be the one that fills out the application. You can purchase a travel medical plan for your as long as you have the necessary information.

What should I do if the worst happens and I need to go to a hospital while on a Trip?

IMG plans provide you access to more than 45,000 providers through our International Provider Access (IPA) while you're outside of the United States. Our multilingual customer service centers, claims administrators, and 24-hour emergency care coordinators are ready if the unforeseen does happen during your mission trip.

How long does it take to process my application and receive my ID card and other documents?

If you are applying for coverage under the Patriot Platinum Travel Medical or ITravelInsured Trip Protection plans, IMG will process your application and send your ID card and other documents within one business day.

If you are applying for coverage under the Global Medical Insurance, long term coverage, IMG will process your application within three to four business days following the receipt of all required information, and your materials will be forwarded the same day coverage is approved. Every attempt will be made to

process your application timely. The specific time frame depends largely on the type of coverage for which you are applying.

Do I need to carry the ID card with me at all times?

Your ID card contains important information including contact information for IMG should a medical emergency arise. We recommend that you carry it with you at all times.

Do I have to create an account on MyIMG?

While not required, it's highly recommended to create a MyIMG account. MyIMG is the most convenient way to submit and manage your claims, update your contact information, access your ID card and insurance documents, contact us, and more. Create your MyIMG account [here](#).

Where can I seek medical help?

With an international health plan from IMG, you have medical coverage worldwide. Our plans give you the freedom to choose your own health care provider wherever you are in the world. To view IMG's exclusive provider list, visit the Find A Doctor page in the myIMG member area.

What happens if I need to seek medical treatment on the weekend or late at night and your office is closed?

If you have a medical emergency, seek appropriate medical care. If you need assistance, please call the phone number on the back of your ID card. IMG has medical professionals on **call 24/7 to assist** you in the case of a medical emergency. If you need to precertify outpatient services you may use the online precertification form. If you are being admitted to a hospital, you may notify us either by submitting an online precertification form or by calling the **phone number on the back of your ID card**.

How do I update my profile information on MyIMG?

Log in to the [MyIMG portal](#) and click "Manage Account." In the drop-down menu, click "My Profile." On the next screen, you can change your username, password, email address, address, upload and submit claim all through the MYIMG Portal. For more detailed instructions, view the full [MyIMG Guide](#).